



14 March 2024

Dear Valued Customers,

RE: NOTICE ON PICK-UP AND DELIVERY SERVICES DURING “HARI RAYA PUASA” FESTIVE SEASON

Please be informed that the upcoming peak period will occur from 3rd April 2024 until 9th April 2024, in conjunction with the Hari Raya Puasa festive season. While a high volume of shipments is expected during this period, we strive to do our best to meet all our customers’ expectations.

In this regard, Pick-up Services will be available as usual, but do note that there will be a slight delay for delivery services during the following dates:

Destination	Pick-up Date	Estimated Delivery Date
Peninsular Malaysia	5 April 2024 (Friday)	By 9 April 2024 (Tuesday)
	6 April – 9 April 2024 (Saturday - Tuesday)	AFTER Hari Raya Puasa
East Malaysia	3 April 2024 (Wednesday)	By 9 April 2024 (Tuesday)
	4 April – 9 April 2024 (Thursday - Tuesday)	AFTER Hari Raya Puasa

Important Note: Public Holiday and Work Schedule

Day	Date	Particular
Wednesday	10 April 2024	Hari Raya Puasa Day 1: No delivery operations
Thursday	11 April 2024	Hari Raya Puasa Day 2: Delivery operations resume at GDEX Singapore

Should you require further information, please feel free to contact your nearest GDEX Branch or Headquarters.

Your kind understanding of the above notice and continued support of GDEX is highly appreciated.

Selamat berpuasa to those who are observing the month of Ramadhan.

Thank you.

Yours faithfully

For and on behalf of GD Express Sdn Bhd

CAREN CHONG
Chief Operating Officer