



5th January 2024

To All Valued Customers,

Dear Sir / Madam

RE: NOTICE ON PICK-UP AND DELIVERY SERVICES DURING “CHINESE NEW YEAR” FESTIVE SEASON

Please be informed that 3rd February 2024 until 9th February 2024 will be a peak period in conjunction with the Chinese New Year festive season. While a high volume of shipments is expected during this period, we strive to do our best to meet all our customers’ expectations.

In this regard, Pick-up Services will be available as usual, but note that there will be a slight delay for delivery services as per the table below:

Destination	Pick-up Date	Estimated Delivery Date
Peninsular Malaysia (PMS)	6 February 2024 (Tue)	By 9 February 2024 (Fri)
	7 February – 9 February 2024 (Wed - Fri)	AFTER Chinese New Year
East Malaysia (EMS)	3 February 2024 (Sat)	By 9 February 2024 (Fri)
	5 February – 9 February 2024 (Mon - Fri)	AFTER Chinese New Year

Important Note: Holiday and Work Schedule

Day	Date	Particular
Sat	10-Feb-24	Chinese New Year Day 1
Sun	11-Feb-24	Chinese New Year Day 2
Mon	12-Feb-24	Replacement Holiday : Chinese New Year Day 2 <i>(Except Kelantan & Terengganu)</i>

Please feel free to contact our nearest Branch or Headquarters for more details and information.

Your kind understanding of the above notice and continued support of GDEX is highly appreciated.

Thank you.

Yours faithfully
For and on behalf of GD Express Sdn Bhd


CAREN CHONG
Chief Operating Officer

