



3<sup>rd</sup> Jan 2023

To All Valued Customers,

Dear Sir / Madam

**RE: NOTICE ON PICK-UP AND DELIVERY SERVICES DURING “CHINESE NEW YEAR” FESTIVE SEASON**

Please be informed that 16<sup>th</sup> January 2023 until 21<sup>st</sup> January 2023 will be a peak period in conjunction with the Chinese New Year festive season. While a high volume of shipments is expected during this period, we strive to do our best to meet all our customers’ expectations.

In this regard, Pick-up Services will be available as usual, but note that there will be a slight delay for delivery services as per the table below:

Destination	Pick-up Date	Estimated Delivery Date
Peninsular Malaysia (PMS)	18 January 2023 (Wed)	By 21 January 2023 (Sat)
	19 January – 21 January 2023 (Thu - Sat)	<b>AFTER</b> Chinese New Year
East Malaysia (EMS)	16 January 2023 (Mon)	By 21 January 2023 (Sat)
	17 January – 21 January 2023 (Tue - Sat)	<b>AFTER</b> Chinese New Year

**Important Note: Holiday and Work Schedule**

Day	Date	Particular
Sun	22-Jan-23	Chinese New Year Day 1
Mon	23-Jan-23	Chinese New Year Day 2
Tue	24-Jan-23	Replacement Holiday : Chinese New Year Day 1 ( <i>Except Kelantan &amp; Terengganu</i> )

Please feel free to contact our nearest Branch or Headquarters for more details and information.

Your kind understanding of the above notice and continued support of GDEX is highly appreciated.

Thank you.

Yours faithfully  
For and on behalf of GD Express Sdn Bhd

CAREN CHONG  
Chief Operating Officer