



13 April 2020

Dear Valued Customer

**Temporary Additional International Surcharge for Document and Parcel
– effective 15 April 2020**

The Covid-19 outbreak is having a significant impact on the global airline industry, resulting in reduction or cancellation of flights globally. Despite the restrictions and challenges posed by this pandemic, our goal is to ensure our customers are able to meet their shipping needs.

The limited international linehaul resources have increased our operation costs due to the additional surcharges imposed by our service providers. In order to ensure operational continuity, we are implementing a temporary surcharge **beginning 15 April 2020 until further notice.**

The temporary surcharge applies to the following countries only:

Country	Surcharge*	Weight **
Australia Myanmar Pakistan United Kingdom Vietnam	RM10.00 per Consignment Note RM70.00 per Consignment Note	above 2.50 to 30.00kg above 30.00 to 70.00kg
Brunei Indonesia Philippines Thailand Japan	RM5.00/kg	
Taiwan	RM12.00/kg	

*Before international fuel & handling surcharge

**For weight above 70kg, kindly contact our International Department at 03-6419 5003/ext 1300 to 1308

For further clarification, please feel free to contact your respective Sales Representative or our International Department at 03-6419 5003/ext 1300 to 1308. We thank you for your kind understanding and continued support given to us. Your satisfaction is our number one priority and we are truly grateful to you for choosing us as your service provider.

Thank You.

Delivery Service YOU TRUST

The Management
GD Express Sdn Bhd