



PRESS RELEASE

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For immediate release

GDEX ACTIVATES DATA RECOVERY AND SECURITY MITIGATION PLAN

PETALING JAYA: GDEX Berhad (“GDEX”) has activated its Data Recovery and Security Mitigation Plan following a recent cyber security breach to its financial server.

Based on investigations since the incident, there is no indication of leakage of confidential information, including customers data.

“We have always taken cyber security seriously by investing heavily in the necessary equipment and solutions. Despite the security measures and procedures put in place, we have regrettably fallen victim to an incident.

Fortunately, all systems are operating without disruptions as the incident is confined to one specific server of our system. It is business as usual for us.

I want to assure our customers that their data is safe and secure. At the same time, we are currently taking immediate and appropriate actions to further reinforce existing security checks and safety measures to guard against further cyber security breaches,” said GDEX Berhad Managing Director and Group CEO Teong Teck Lean.

There is no financial impact reported.

GDEX is cooperating fully with the authorities. The management has reported the incident to the Malaysian Communications and Multimedia Commission and lodged a police report.

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About GDEX Berhad

Established in 1997, GDEX provides domestic and international express delivery service to B2B, B2C and C2C market in Malaysia. Supported by more than 900 network points, 1300 vehicles and 4400 employees, the company provides next day express courier service, customized delivery solution, international shipping, digitized shipping platform, warehouse fulfilment etc to a diversified customer base. After many years of continuous growth in Malaysia, GDEX diversified into SEA region with first investment in Singapore in 2005, Indonesia in 2016 and Vietnam in 2019. The Group now employs almost 9,000 workforce across the region to build up its regional network.

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