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13 April 2020

Dear Valued Customer

Re: ADDITIONAL SURCHARGE FOR SHIPMENTS (PARCEL ONLY) FROM PENINSULAR TO EAST MALAYSIA

Due to the recent COVID-19 Movement Control Order (MCO), price increases and the shortage of air linehaul have significantly impacted the cost of outbound freight delivery from Peninsular to East Malaysia. GD Express has been absorbing all such additional freight costs since the implementation of MCO period.

Hence, for parcel(s) collected on **15th April 2020 (Wednesday)** onwards, we will be implementing a freight surcharge of **Ringgit Malaysia TWO per kilogram (RM 2/kg)**. The surcharge will be in addition to our current Fuel Surcharge and Security Handling Fees, but it is subject to Government Tax.

This surcharge shall be implemented until further notice.

Thank you.

The Management
GD Express Sdn. Bhd.