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24 April 2020

**Dear Valued Customer**

Effective 1 July 2020, there will no longer be paper invoices sent as part of our Green Based Strategy to promote e-Invoice. Customers are encouraged to view and download their invoices for FREE via GDEX e-Payment at <https://epay.gdexpress.com>

**Do I have an option to continue receiving paper invoices?**

We encourage you to go paperless. However if you still wish to receive paper invoice, you can do so by changing your invoice type to paper invoice via GDEX e-Payment. You will then continue receiving paper invoices.

Step 1: Login to <https://epay.gdexpress.com/>

Step 2: Go to My Profile, then click Contact Information

Step 3: Select Paper Invoice and click Submit

Thank you for your continued support. We promise to continue delivering service you trust.

If you have any questions, kindly email us at [helpdesk@gdexpress.com](mailto:helpdesk@gdexpress.com).

Yours faithfully  
**GD Express Sdn Bhd**

  
**Lim Chee Seong**  
Chief Financial Officer