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31st July 2021



Dear Valued Customer (*Account Customer only*)

EXTENDED PROMOTION FOR INTERNATIONAL SHIPMENTS OF MORE THAN 2 KILOGRAMS (kg)

We are pleased to inform that we are extending the current promotional campaign for international shipments (both documents and parcels) of **more than 2 kg** from **1 August 2021 until 30 September 2021**. The promotion, which applies to the following zones, will remain unchanged:

Zone	Discount Rate
1	-
2	10%
3	10%
4	20%
5	10%
6	10%
7	10%
8	10%
9	10%
10	10%
11	5%
12	10%
13	10%
14	30%

The discount will be applied to shipping rates before the inclusion of International Fuel and Security Handling Surcharge.

A copy of Frequently Asked Questions (FAQs) and Country Zone is attached overleaf for your reference. Please feel free to contact any of our friendly sales representatives or International Department at +603-6419 5003 Ext: 1300 to 1308 for more information.

We are grateful for the trust you have placed in GDEX as your preferred international service provider and look forward to continue serving you.

Thank you.

Delivery Service YOU TRUST

Yours faithfully,
The Management

Frequently Asked Questions for International Shipment Promotion (1st August 2021 – 30th September 2021)

Q1: How long is the promotional period?

A1: *The promotional discount applies to shipments (both document and parcel) picked up or lodged in from 1st August 2021 until 30th September 2021.*

Q2: How do I know whether I am eligible for this promotion?

A2: *As long as your shipment weight is above 2kg, you will be eligible for this promotion.
e.g.: Shipment weight is 2.01kg.*

Q3: How do you calculate the promotional rate, after applying the discount?

A3: *Assuming that the discount rate for Country A is 10% and the base shipping rate is RM35.00 with a temporary additional international surcharge of RM5.00 (if applicable), the discounted shipping rate will be:*

<i>Calculation:</i>	<i>Discounted Rate (RM)</i>
<i>Base rate</i>	<i>35.00</i>
<i>(+) Temporary surcharge (if applicable)</i>	<i>+ 5.00</i>
<i>Gross rate</i>	<i>40.00</i>
<i>(-) 10% Discount</i>	<i><u>(4.00)</u></i>
	<i>36.00</i>
<i>(+) Fuel & Security Handling Surcharge on Gross rate (Eg: 35%)</i>	<i>+ 12.60</i>
<i>Discounted rate</i>	<i><u>48.60</u></i>

Q4: Where can I find the Base Rate for my account?

A4: *The Base Rate was revised on 1st April 2021, as per our letter dated 15th Mar 2021. Kindly contact your sales representative for the latest price guide.*

Q5: Why is there a Temporary Additional International Surcharge imposed on the base rate?

A5: *This temporary surcharge was imposed on selected countries since April 2020, following the Covid-19 pandemic, which had adversely affected the global air freight industry. For more information, kindly refer to our latest notice dated 27th Aug 2020 on our website (under Important Notices) or click on the following link:*

[https://www.qdexpress.com/system/assets/520/Letter%20to%20Customer int%20surcharge%20\(revised%20270820\).pdf](https://www.qdexpress.com/system/assets/520/Letter%20to%20Customer%20int%20surcharge%20(revised%20270820).pdf)

Q6: Where can I get more information regarding international shipments?

A6: *Please feel free to contact our friendly sales representative or International Dept at +603-6419 5003 ext 1300 to 1308 or you may visit our website at www.qdexpress.com (<https://www.qdexpress.com/malaysia/services-product/international-express-carrier/>)*

Country Zone and Schedule



COUNTRY	ZONE	TRANSIT DAY	COUNTRY	ZONE	TRANSIT DAY	COUNTRY	ZONE	TRANSIT DAY	COUNTRY	ZONE	TRANSIT DAY
Afghanistan	7	6	El Salvador	14	6	Luxembourg	10	3	Saudi Arabia	7	3
Albania	11	5	Equatorial Guinea	14	7	Macau	4	3	Senegal	9	4
Algeria	9	4	Eritrea	14	7	Macedonia	14	7	Serbia	14	6
American Samoa	14	7	Estonia	11	6	Madagascar	14	7	Seychelles	14	4
Andorra	11	7	Ethiopia	14	7	Malawi	14	7	Sierra Leone	14	7
Angola	9	6	Falkland Islands	14	6	Maldives	9	3	Singapore	1	2
Anguilla	14	7	Faroe Islands	14	7	Mali	14	7	Slovakia	11	4
Antigua And Barbuda	14	7	Fiji	14	4	Malta	7	3	Slovenia	14	4
Argentina	13	4	Finland	11	3	Marshall Islands	14	7	Solomon Islands	14	8
Armenia	7	4	France	10	3	Martinique	14	7	Somalia	14	6
Aruba	14	7	French Guiana	14	7	Mauritania	14	7	South Africa	9	4
Australia	8	3	French Polynesia	14	7	Mauritius	9	4	Spain	10	3
Austria	11	4	Gabon	14	4	Mayotte	14	6	Sri Lanka	6	3
Azerbaijan	7	7	Gambia	14	7	Mexico	14	3	St Vincent and The Grenadines	14	7
Bahamas, The	14	7	Georgia	14	6	Micronesia	14	7	St. Barthalemy	14	6
Bahrain	7	3	Germany	10	3	Moldova	14	7	Sudan	9	4
Bangladesh	6	3	Ghana	9	4	Monaco	11	3	Suriname	14	4
Barbados	14	4	Gibraltar	11	4	Mongolia	6	3	Swaziland	14	7
Belarus	14	7	Greece	11	3	Montenegro	14	6	Sweden	11	3
Belgium	10	3	Greenland	14	7	Montserrat	14	7	Switzerland	11	3
Belize	14	7	Grenada	14	7	Morocco	9	4	Syria	7	7
Benin	14	7	Guadeloupe	14	7	Mozambique	14	7	Taiwan	4	3
Bermuda	14	4	Guam	14	3	Myanmar	5	3	Tajikistan	14	7
Bhutan	6	6	Guatemala	14	4	Namibia	9	7	Tanzania	14	4
Bolivia	13	4	Guernsey (Channel Islands)	14	6	Nauru	14	6	Thailand	3	3
Bonaire, St. Eustatius, Saba	14	6	Guinea	14	7	Nepal	6	3	Timor-Leste	14	6
Bosnia And Herzegovina	14	5	Guinea-Bissau	14	7	Netherlands	10	3	Togo	9	6
Botswana	14	7	Guyana	14	6	Netherlands Antilles	14	7	Tonga	14	7

COUNTRY	ZONE	TRANSIT DAY	COUNTRY	ZONE	TRANSIT DAY	COUNTRY	ZONE	TRANSIT DAY	COUNTRY	ZONE	TRANSIT DAY
Brazil	13	3	Haiti	14	7	New Caledonia	14	4	Trinidad And Tobago	13	4
British Virgin Islands	14	7	Honduras	14	7	New Zealand	8	3	Tunisia	9	4
Brunei	3	3	Hong Kong	3	3	Nicaragua	14	7	Turkey	11	4
Bulgaria	11	4	Hungary	11	3	Niger	14	7	Turkmenistan	7	6
Burkina Faso	14	7	Iceland	11	7	Nigeria	9	4	Turks And Caicos Islands	14	7
Burundi	14	6	India	6	3	Norfolk Island	14	7	Tuvalu	14	7
Cambodia	5	3	Indonesia	2	3	Northern Mariana Islands	14	6	Uganda	9	4
Cameroon	9	7	Iran	7	7	Norway	11	3	Ukraine	7	4
Canada	12	3	Iraq	7	6	Oman	7	3	United Arab Emirates	7	3
Cape Verde	14	7	Ireland	11	3	Pakistan	6	3	United Kingdom	10	3
Cayman Islands	14	7	Israel	14	7	Palau	14	7	United States Of America	12	3
Central African Republic	9	7	Italy	10	3	Palestine	7	6	Uruguay	13	4
Chad	14	7	Jamaica	14	7	Panama	14	7	Uzbekistan	7	4
Chile	13	4	Japan	11	3	Papua New Guinea	7	4	Vanuatu	14	4
China	4	3	Jersey (Channel Islands)	14	6	Paraguay	13	7	Vatican City (Italy)	11	6
Colombia	13	4	Jordan	7	3	Peru	13	4	Venezuela	13	7
Comoros	14	6	Kazakhstan	7	4	Philippines	3	3	Vietnam	5	3
Congo, Republic Of The	9	7	Kenya	9	4	Poland	11	3	Virgin Islands	14	7
Cook Islands	14	7	Kiribati	14	7	Portugal	11	4	Wake Island	14	7
Costa Rica	13	4	Korea, North	6	7	Puerto Rico	14	7	Wallis And Futuna	14	7
Cote D' Ivoire	9	4	Korea, South	4	3	Qatar	7	3	Yemen	7	4
Croatia	11	5	Kosovo	14	6	Reunion	14	4	Zambia	9	4
Cuba	14	7	Kuwait	7	3	Romania	11	3	Zimbabwe	9	4
Curacao	14	6	Kyrgyzstan	14	3	Russia	11	4			
Cyprus	7	3	Laos	5	3	Rwanda	9	7			
Czech Republic	11	4	Latvia	14	3	Saint Kitts And Nevis	14	7			
Denmark	11	3	Lebanon	14	4	Saint Lucia	14	7			
Djibouti	14	7	Lesotho	14	7	Saint Martin	14	6			
Dominica	14	7	Liberia	9	7	Saint Pierre and Miquelon	14	6			
Dominican Republic	14	7	Libya	9	7	Samoa	14	7			
Ecuador	13	4	Liechtenstein	11	7	San Marino	11	7			
Egypt	9	4	Lithuania	14	7	Sao Tome & Principe	14	6			