No. 19, Jalan Tandang, 46050 Petaling Jaya, Selangor Darul Ehsan.

General Line: 6(03) - 7787 2222 Pick-up Hotline: 6(03) - 7787 6688 Fax Line: 6(03) - 7785 6818/7783 5133

1st July 2021

Dear Valued Customer,

Revision of Additional Surcharge for Parcel Shipments from Peninsular to East Malaysia

Reference is made to our letter dated 14<sup>th</sup> August 2020, pertaining to the additional surcharge for

parcel shipments delivered from Peninsular Malaysia to East Malaysia.

The ongoing instability of air linehaul availability via passenger and cargo flights remains a

challenge for the delivery of shipments to East Malaysia. This has in turn resulted in higher

operating costs for GDEX. Despite this, GDEX wishes to assist our valued customers by

lowering the additional surcharge for parcel shipments from Peninsular Malaysia to East

Malaysia.

Hence, for parcel(s) collected on 1st July 2021 (Thursday) onwards, we will be revising the

freight surcharge of Ringgit Malaysia TWO per kilogram (RM 2/kg) to Ringgit Malaysia ONE

per kilogram (RM 1/kg) until further notice. The surcharge is in addition to our current Fuel

Surcharge and Security Handling Fees, but it is subject to Government Tax.

Thank you.

The Management

GD Express Sdn. Bhd.